Notice of Data Event

Waterbury Orthopedic Associates is providing notice of an event that involves certain personal information. While we are not aware of any actual or attempted misuse of personal information, out of an abundance of caution, we are providing this overview of the event, our response, and resources to help further protect personal information.

What Happened? On or around October 15, 2026, Waterbury Orthopedic Associates confirmed that certain personal information was accessible within emails that were accessed without authorization between May 18, 2026 and May 19, 2026. As part of its response to this event, Waterbury Orthopedic Associates worked with third party forensic investigators to determine the nature of the event and to secure the email account in question. Additionally, Waterbury Orthopedic Associates undertook a review of the emails involved to determine what information was within the emails and to whom the information relates. Through this review we identified that certain information related to you was within the emails involved.

What Information Was Involved? The investigation determined that the information involved included your name, date of birth, medical record number, treatment information, health insurance information, and other medical information. Please note, there is currently no evidence of misuse of your personal information as a result of this event.

What We Are Doing. Waterbury Orthopedic Associates takes this event and the security of information in our care very seriously. Upon learning of the event, we moved quickly to respond, secure the email account, and investigate the event. As part of our ongoing commitment to information security, we reviewed our policies, procedures, and security tools.

What You Can Do. Waterbury Orthopedic Associates encourages you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements, explanation of benefits and monitoring your free credit reports for suspicious activity. You also can enroll to receive the complimentary credit monitoring services Waterbury Orthopedic Associates is offering you. Please review the information contained in the enclosed *Steps You Can Take to Protect Personal Information*.

For More Information. We understand you may have questions about this event that are not addressed in the letter. If you have additional questions, please contact our dedicated call center at 833-541-1595, Monday- Friday, 8 am- 8 pm Central Time (excluding major U.S. holidays). You may also write to 1211 West Main Street, Waterbury, CT 06708.

STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	**Experian**	**TransUnion**
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/data-breach-help
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.